

ACP-100^{Q&As}

Jira Administrator

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QUESTION 1

You have two issue types in your HR project: Hire and Fire.

Which two requirements can be met through changes only to field configurations? (Choose two.)

- A. For the Fire issue type, the Description field should have a default value of "Termination".
- B. For both issue types, the Employee Name custom field must be required upon creation and must never be blank.
- C. For the Hire issue type, the field description for the Due Date field should read "First day of work".
- D. For both issue types, the Resolution should be set once the issues are being resolved.
- E. For both issue types, the Assignee field should be hidden when creating but not when viewing an issue.
- F. For the Fire issue type, the default value for the Priority field should be Blocker.

Correct Answer: DE

QUESTION 2

A project manager wants to stay aware of the support requests that are being raised in his project.

He wants to know if:

the team is able to handle the number of issues that are being raised in the project

there are team members who work on more than 2 issues at any given time there are sets of issues that need significantly more time to resolve when compared to others over time Which three gadgets will show him the information he needs? (Choose three.)

- A. Activity Stream
- B. Created vs. Resolved Chart
- C. Two Dimensional Filter Statistics
- D. Resolution Time
- E. Labels

Correct Answer: ACE

QUESTION 3

Martin has Create Attachments permission in a software project, but he cannot attach anything to issues in Approved status.

What is the problem?

- A. There is a workflow step property configured.
- B. He is not a member of a security level.
- C. There is a workflow condition configured.
- D. The Attachment field is missing from the screen for that issue type.
- E. He does not have the correct project permission.

Correct Answer: E

Reference: <https://confluence.atlassian.com/adminjiracloud/configuring-file-attachments-818578880.html>

QUESTION 4

Your user directories are configured as shown:

Directory Name	Type	Order	Operations
Company B (Deprecated)	Microsoft Active Directory (Read Only)	↓	Disable Edit Test Synchronise Last synchronised at 3/16/18 4:49 PM Full synchronisation completed successfully
Crowd Server (inactive)	Atlassian Crowd	↑ ↓	Enable Remove Edit Test Synchronise Last synchronised at 6/19/17 3:18 PM
Company A	Microsoft Active Directory (Read Only)	↑ ↓	Disable Edit Test Synchronise Last synchronised at 3/16/18 4:48 PM Full synchronisation completed successfully
JIRA Internal Directory You cannot edit this directory because you are logged in through it, please log in as a locally authenticating user to edit it.	Internal	↑	Edit

The Active Directory administrators have just started the process of copying all the users from the old Company B directory to Company A directory.

During this process, the group membership is being changed to allow for more fine-grained security control.

A large number of migrated users complain that they do not have the correct new group memberships.

Which configuration change should you perform?

- A. Reorder the directories so Company A is before Company B.
- B. Enable the Crowd user directory.
- C. Reorder the directories so the Jira Internal Directory is listed first.
- D. Synchronize the Company A directory.

E. Disable the Company A directory.

F. Disable the Company B directory.

Correct Answer: D

QUESTION 5

Tom has asked you why the numbers returned by his searches are not right. He shows you three JQL queries:

JQL	Number of Results
✔ project = "Cake baking"	42
✔ project = "Cake baking" and fixVersion = 1.1.0	6
✔ project = "Cake baking" and fixVersion != 1.1.0	22

How can you fix this?

A. Change the query to project = "Cake Baking" and fixVersion ~ 1.1.0.

B. Change the query to project = "Cake Baking" and (fixVersion is empty or fixVersion != 1.1.0).

C. Rename the versions so they do not contain periods.

D. Identify the missing issues and change the permissions so that everyone can see them.

E. Change the query to project = "Cake Baking" and fixVersion not in (1.1.0).

Correct Answer: D

QUESTION 6

A project is using the Approval workflow shown.



The project lead has communicated the following change requests:

It should be possible to transition issues into the Awaiting Approval status from any other status apart from the Approved status.

Different transition screens will be needed for each transition into the Awaiting Approval status.

How do you configure the workflow to satisfy these requirements?

- A. Create a global transition to the Awaiting Approval status. Create multiple appropriate transition screens and associate it with the global transition.
- B. Reuse the Request approval transition between the Open and Awaiting Approval status. Create an appropriate transition screen and associate it with the transition.
- C. Create a transition from the Open to the Awaiting Approval status. Create appropriate transition screens and associate them with the individual transitions into the Awaiting Approval status.
- D. Create a global transition to the Awaiting Approval status. Create an appropriate transition screen and associate it with the global transition.
- E. Create a transition from the Open to the Awaiting Approval status. Reuse the existing transition screen from the Request approval transition.

Correct Answer: D

QUESTION 7

Managers want to ensure that every issue in Jira always has an assignee. Which change will definitely meet this requirement?

- A. Update post functions to set the assignee appropriately at each workflow transition.
- B. Set Default Assignee to Project Lead in every project.
- C. Use components for automatic assignment in every project.
- D. Make the assignee required on workflow transition screens.
- E. Make the assignee required through field configurations.
- F. Set the global option "Allow unassigned issues" to OFF.

Correct Answer: A

Reference: <https://community.atlassian.com/t5/Answers-Developer-Questions/Conditional-Post-Function/qaq-p/561594>

QUESTION 8

Your marketing group is using Jira to track media print advertisements. They would like to track TV and radio commercials as well.

The same team handles all three formats, but each format requires a unique workflow. The team would like to keep everything on the same dashboard, and they will also be using the same permissions, notifications and screens.

Without using third-party apps, how should you configure Jira to meet these requirements?

- A. Clone the existing project and key for TV and Radio.
- B. Copy the existing permissions and notification schemes, and associate them with new projects for TV and Radio.
- C. Create a sub-component hierarchy.
- D. Create two new projects for TV and Radio.
- E. Add TV and Radio into the existing project as components.
- F. Use issue types of Print, Radio and TV in the existing project.

Correct Answer: D

QUESTION 9

You are setting up a new Jira instance and three new projects with shared configuration.

There are many managers at the company and you need to structure their permissions accordingly.

Which requirement can only be met with a Managers project role?

- A. Different managers need to delete issues in different projects.
- B. Only some managers must be selectable from a custom field, depending on the project.
- C. Managers need to be able to create shared dashboards.

- D. Only managers who are project leads can see the restricted security level in their own projects.
- E. Any manager should be able to view the development tools in any project.

Correct Answer: D

QUESTION 10

You inherited a mature Jira instance with hundreds of projects and associated schemes. You are trying to optimize the administration of the instance.

You need to create a new project and determine which schemes to apply.

Select the two best approaches. (Choose two.)

- A. Create a custom project template that uses the most common shared schemes.
- B. Use the Scheme Helper admin tool to see which combinations of schemes are compatible.
- C. Use one of the project templates other than Jira Default Schemes.
- D. Attempt to generalize existing schemes with project roles and share those.
- E. Evaluate existing shared schemes based on common project category or other criteria.
- F. Create a project using the Jira Default Schemes and then create new schemes to avoid sharing conflicts.

Correct Answer: BE

QUESTION 11

Your project is configured as follows:

several issue types, components and versions a single, simple unique workflow – OPEN --> IN PROGRESS --> DONE
Fix Version(s) can be set on the transition to IN PROGRESS Component(s) are required and new issues are automatically assigned to component leads all component leads are members of the Administrators project role

Now you have to implement the following requirements:

an affected version needs to be added to the issue upon creation only component leads can choose or add a fix version when the issue is transitioned to IN PROGRESS

What two configurations are prerequisites to meet the requirements? (Choose two.)

- A. Ensure Affects Versions/s is required in the used field configurations and on the correct screen.
- B. Add a condition limiting execution to the Administrators role to the IN PROGRESS transition and require Fix Version/s to be set.
- C. Ensure Component/s, Affects Versions/s, and Fix Version/s are required in the used field configurations.
- D. Ensure that only members of the Administrators project role have Resolve Issues permission.

E. Add a condition limiting execution to the IN PROGRESS transition to the current assignee.

Correct Answer: DE

QUESTION 12

Beehive Bank wants to implement Jira with the following requirements:

Enforce the strictest possible security measures for user logins.

Allow external users to create their own user logins.

Use the Jira Internal Directory.

Which two login security options can you offer them? (Choose two.)

- A. Set Login Mode to Secure.
- B. Require character variety for the user name.
- C. Require that a password is not too similar to another user's password.
- D. Require a certain length for passwords.
- E. Require that a password is not too similar to the user name or email address.

Correct Answer: AD

QUESTION 13

You are moving a workflow from your staging Jira instance to production. On importing the workflow, Jira notifies you that the post-functions will not be imported.

Staging Jira is on version 6.4 and production Jira is on version 6.3.

Why did this happen?

- A. The apps installed on staging are not the same as on production.
- B. The production and staging instances are using different versions of Jira.
- C. You exported the workflow as XML instead of JWB.
- D. Custom post-functions are not included in workflow export.

Correct Answer: D

Reference: <https://confluence.atlassian.com/adminjiracloud/importing-and-exporting-issue-workflows962965084.html>

QUESTION 14

Jan asked you to create a new Select List custom field called Department for his project MCAS.

You created the field in the morning. In the afternoon, Jan notes that his Jira dashboard is not showing the field correctly. He asks to help him troubleshoot.

View the Exhibit to see Jan's entire dashboard.

The first gadget shows 26 issues in the project by Status.

The second gadget shows that there are three issues that have the new Department field set.

The last gadget shows "No Data Available". The filter query for that gadget is "project=MCAS and Department is empty."

Issue Statistics: MCAS (Status)

Status	Count	Percentage
OPEN	17	65%
IN PROGRESS	1	4%
REOPENED	1	4%
RESOLVED	4	15%
CLOSED	3	12%
Total	26	

Issue Statistics: Department is not empty (Department)

Department	Count	Percentage
HR	1	
Marketing	1	
Sales	1	
Total	3	

Issue Statistics: Department is empty (Department)

No Data Available

Why does Jan's gadget say "No Data Available"?

- A. The field is marked Optional in the Field Configuration.
- B. Jan does not have the proper Browse permissions.
- C. The field context on the Department field was not set to allow empty values.
- D. You created the field Department but did not re-index the MCAS project.
- E. The JQL query for the filter is not valid.
- F. There is issue security on the issues.

Correct Answer: C

QUESTION 15

A medical clinic has decided to use Jira. Their project will allow patients to file medical complaints.

The requirements for the project are as follows:

Members of the group (jira-patients) must be able to see only their own complaints. Members of the group (medical-board) must be able to see all complaints.

Based only on these two requirements, which two configurations used together will satisfy them? (Choose two.)

- A. Implement an issue security scheme with three levels: (#1) Group (jira-patients), (#2) Reporter, and (#3) Group (medical-board).
- B. Implement an issue security scheme with two levels: (#1) Reporter and (#2) Group (medical-board).
- C. In the permission scheme, add Reporter and Group (anonymous) to Browse Projects and Create Issues.
- D. In the permission scheme, add Group (jira-patients) and Group (medical-board) to Browse Projects and Create Issues permissions.
- E. Implement an issue security scheme with one level: Reporter and Group (medical-board).

Correct Answer: BD

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